GoFlex Cinema™ Multimedia Drive User Guide

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Seagate Technology LLC
10200 S. De Anza Blvd.
Cupertino, CA 95014
USA

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1. About the Seagate *GoFlex Cinema*™ Multimedia Drive

This *User Guide* is for the Seagate *GoFlex Cinema* multimedia drive.

This chapter describes:

- The features of the *GoFlex Cinema* multimedia drive (see next section).
- What you can do with the *GoFlex Cinema* multimedia drive (see page 7).
- What's included with the *GoFlex Cinema* multimedia drive (see page 8).
- What else you need (see page 8).

GoFlex Cinema Multimedia Drive Features

First, familiarize yourself with the features of your new *GoFlex Cinema* multimedia drive.

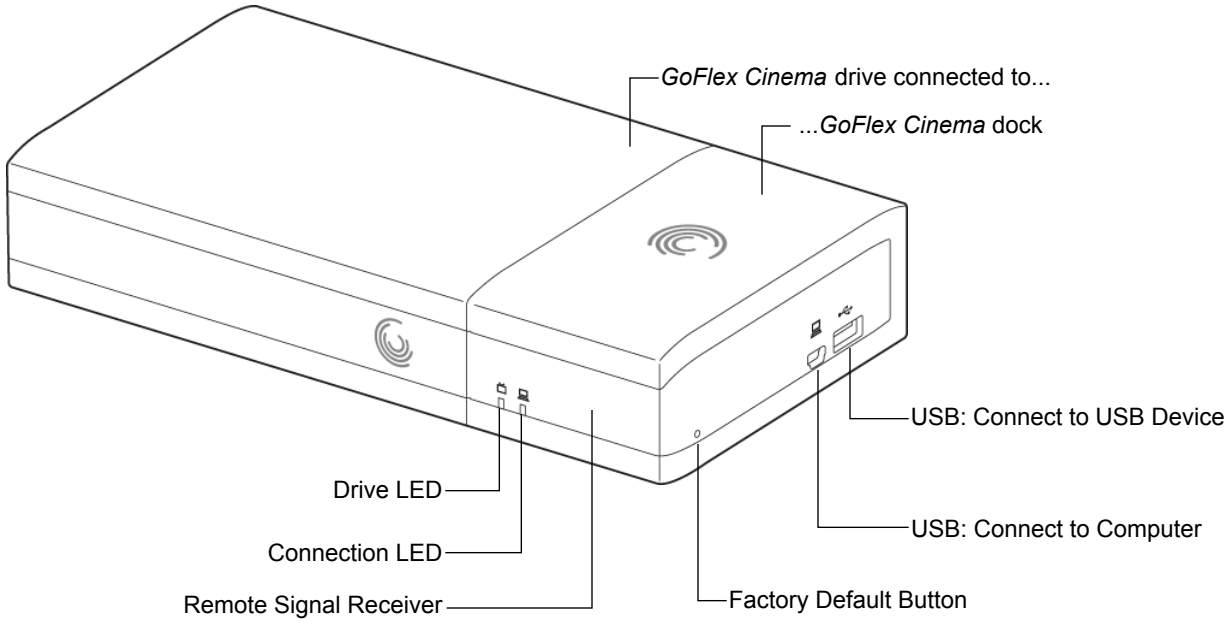

Figure 1: *GoFlex Cinema* Multimedia Drive—Front View

For more information about these features, see:

- "Understanding the Multimedia Drive's LEDs" on page 34.
- "Connecting External USB Devices" on page 11.
- "Returning the Multimedia Drive to Its Factory Default Settings" on page 39.

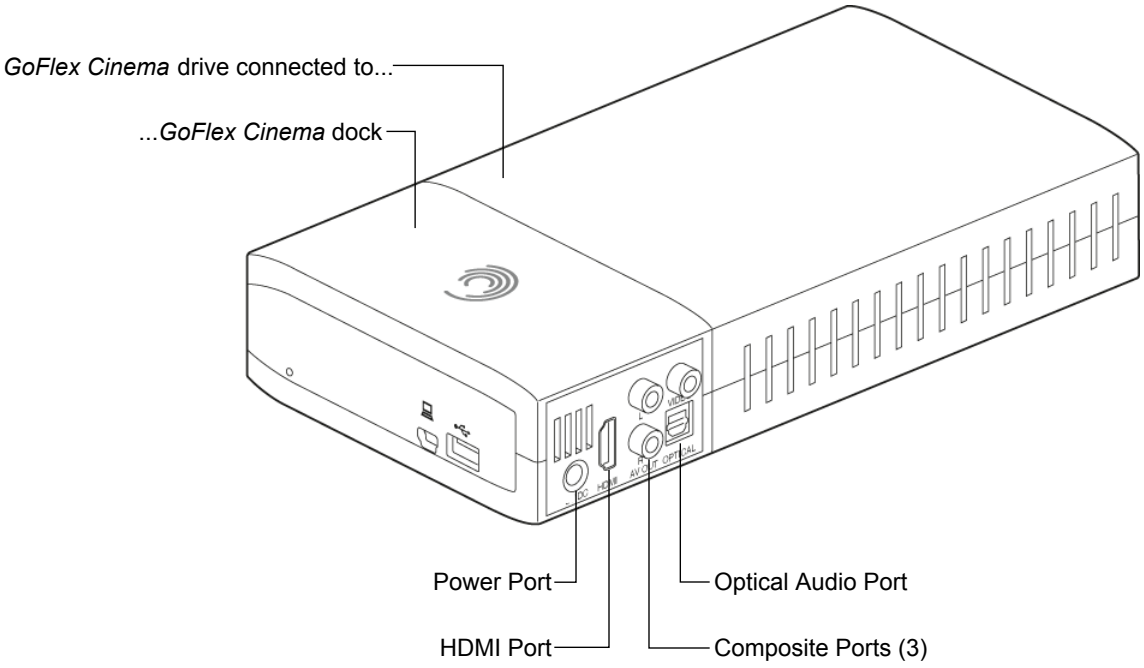

Figure 2: *GoFlex Cinema* Multimedia Drive—Rear View

Caution: To avoid overheating the multimedia drive, do not place anything on top of it (such as a cable box or USB device). Always place the multimedia drive on a flat surface, never on top of any other electronic device.

What You Can Do With the *GoFlex Cinema*™ Multimedia Drive

With the *GoFlex Cinema* multimedia drive, you can:

- Enjoy your digital videos, photos, and music files on your TV.
- Play media files stored on an external USB storage device, like a flash drive or thumb drive.
- Enjoy your digital photos and videos straight from your camera or camcorder.
- Browse and search your media files from a single location.

What's in the Box?

These components are included with the *GoFlex Cinema*™ multimedia drive:

- *GoFlex Cinema* multimedia drive
- Remote control with 2 AAA batteries
- AC power adapter with changeable plugs
- USB cable
- Extra rubber feet to use when adding more storage to GoFlex Cinema (see "Adding More Storage Capacity to the GoFlex Cinema™ Multimedia Drive" on page 38)
- *Quick Start Guide* and *Warranty*

Caution: Use *GoFlex Cinema* with the provided power supply only.

What Else You'll Need

In addition to the components listed in the previous section, you also need:

- Television with:
  - Available HDMI connectors OR composite video connectors
  - Video resolution PAL 576i/576p, 720p, 1080i/1080p, or NTSC 480i/480p
- Computer with an available USB port and running:
  - Windows® XP, Windows Vista, or Windows 7 OR
  - Mac® OS X 10.5.6+, Mac OS X 10.5.8+, or Mac OS X 10.6.7+ or later
- Audio/video cables, such as an HDMI cable, composite cable, or optical cable
- Video, music, and/or photo files in supported formats (see page 49 for a complete list)
- *(Optional)* GoFlex® drive or other external USB storage device (such as a flash drive or thumb drive) containing video, music, and/or photo files
- *(Optional)* Digital camera or camcorder containing photos or videos

2. Getting Started

This chapter explains how to get started with the *GoFlex Cinema* multimedia drive. This chapter describes:

- How to copy media files from your computer to the multimedia drive (see next section).
- What happens when you power on the *GoFlex Cinema* multimedia drive (see page 10).
- How to connect an external USB device (see page 11).
- How to navigate *GoFlex Cinema* screens and menus (see page 12).
- What your next steps are (see page 17).
- How to find more help (see page 18).

Copying Files onto the *GoFlex Cinema*™ Multimedia Drive

Follow the instructions in this section to copy media files from your computer to the multimedia drive. You can also follow these steps to reorganize or delete files on the *GoFlex Cinema* multimedia drive the same way you would any other disk drive connected to your computer.

Note: If the *GoFlex Cinema* multimedia drive is currently connected to your TV, disconnect it before starting. See “Disconnecting the Multimedia Drive from Your TV” on page 36 to disconnect safely.

1. Connect the *GoFlex Cinema* multimedia drive to your computer using the included USB cable, then connect it to a power source using the power adapter with the correct plug.

   Note: You can also copy files to the multimedia drive using a Seagate *GoFlex® Desk* dock. See “Copying Files Using a GoFlex® Desk External Drive Dock” on page 10.

   The Connection LED illuminates.

   Caution: To avoid overheating the multimedia drive, do not place anything on top of it (such as a cable box or USB device). Always place the multimedia drive on a flat surface, never on top of any other electronic device.

2. On your computer, drag and drop your media files to the multimedia drive.
3. On your computer, safely eject the multimedia drive from your computer, following the instructions for your operating system.
4. Disconnect the multimedia drive from your computer and the power source.

5. Connect the multimedia drive to your TV, using either an HDMI or Composite cable (not included). If your television has an open HDMI port, this is the best way to connect your multimedia drive.
6. Reconnect the multimedia drive to a power source.

   The multimedia drive powers on automatically, and the Drive LED illuminates.

   You can now start enjoying your videos, music, and photos.

Copying Files Using a *GoFlex® Desk* External Drive Dock

If you have a *GoFlex Desk* external drive, you can also copy files to the *GoFlex Cinema*™ multimedia drive using the *GoFlex Desk* dock. (You would do this instead of connecting the multimedia drive to your computer with the USB cable.)

You can also follow these steps to reorganize or delete files on the *GoFlex Cinema* multimedia drive the same way you would any other disk drive connected to your computer.

Note: If the *GoFlex Cinema* multimedia drive is currently connected to your TV, disconnect it before starting. See “Disconnecting the Multimedia Drive from Your TV” on page 36 to disconnect safely.

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1. Power off the multimedia drive, then disconnect the *GoFlex Cinema* drive from the *GoFlex Cinema* dock, following the instructions on page 35.
2. Dock the *GoFlex Cinema* drive in your *GoFlex Desk* dock.
3. On your computer, drag and drop your media files to the *GoFlex Cinema drive*.
4. Safely disconnect the *GoFlex Cinema drive* from the *GoFlex Desk* dock, following the instructions that came with your *GoFlex Desk* external drive.
5. Reconnect the *GoFlex Cinema drive* to the *GoFlex Cinema* dock by aligning the connectors and carefully sliding them together until they’re fully seated.
6. Connect the multimedia drive to a power source, then press **Power** on the remote to start enjoying your videos, music, and photos.

Powering On

When you power on the *GoFlex Cinema* multimedia drive, its Drive LED flashes amber, then stops flashing and turns white when it is ready to use. (A solid amber Drive LED means that the screen saver is on. To learn more, see “Understanding the Multimedia Drive’s LEDs” on page 34.)

On your TV, the Home screen opens and the multimedia drive automatically begins indexing the video, photo, and music files you transferred to it. This may take a few moments, depending on how many files are on the device; an Indexing message appears while the index is built.

Note: The *GoFlex Cinema* multimedia drive indexes newly added media files each time it's powered on. If you've added only a few new files, indexing will happen quickly. If you've added a lot of new files, indexing will take longer.

You can start browsing and enjoying your media files right away, even if the indexing process isn't complete yet. See the chapters on watching videos (page 24), viewing photos (page 31), and listening to music (page 28) for help getting started.

Note: If the on-screen menus are not in your preferred language, see "Changing the Menu Language" on page 41 for assistance.

Connecting External USB Devices

You can enjoy media files stored on a digital camera, digital camcorder, or external USB drive (like a GoFlex® drive, flash drive, or thumb drive) by connecting the device to the *GoFlex Cinema* multimedia drive. (See the figure on page 6 for help finding the USB port.)

Note: You can connect only one external USB device at a time to the multimedia drive. Using a USB hub to connect multiple devices won't work.

When you connect a USB device to the multimedia drive, the Home screen opens and the device appears as an icon.

Caution: **To avoid overheating the multimedia drive, do not place anything on top of it (such as a cable box or USB device). Always place the multimedia drive on a flat surface, never on top of any other electronic device.**

The *GoFlex Cinema* multimedia drive prompts you to select either Continue or Cancel to transfer your files. Whichever choice you make, GoFlex Cinema remembers your preference and does not prompt you the next time you connect that particular USB device.

- Select **Continue**, then click **OK** to have the multimedia drive automatically search the device, then copy and index the media files it finds. This may take a few moments, but you can start browsing and enjoying your media files right away, even before indexing is complete.

  Note: The *GoFlex Cinema* multimedia drive does not ignore duplicate file names. See "Avoiding Duplicate Files on the Multimedia Drive" on page 22 for more information.)

  The files are placed in a new folder within the USB Imports folder, and organized as Videos, Photos, and Music. The new folder name is based on the creation date and time of the most recent file.

The folder structure looks like this:

USB Imports > [Folder named with date and time] > Videos > [Copied video files]

USB Imports > [Folder named with date and time] > Music > [Copied music files]

USB Imports > [Folder named with date and time] > Photos > [Copied photo files]

For example:

USB Imports > 2011-07-01 12:00 > Videos > OurTriptoAfrica.mpg

- Select **Cancel**, then click **OK** to transfer your files manually, using the Copy and Move features of the multimedia drive. This way you can retain the original folder structure so that your files appear the same way they're organized on your USB device (for instance, with digital videos and photos contained in the same folder).

  See "Moving or Copying Files with the GoFlex Cinema™ Multimedia Drive" on page 20 for more information.

One helpful guideline is to use automatic transfer for digital cameras and camcorders, and manual transfer for external USB drives.

For help viewing photos and videos from your digital camera or camcorder, see "Playing a Personal Video from a Digital Camcorder" on page 27 or "Viewing Photos from a Digital Camera" on page 33.

Navigating *GoFlex Cinema*™ Screens and Menus

The *GoFlex Cinema* user interface (UI) is easy to navigate using the included remote control. This section describes the main screens, how to use the remote, and how to find the screens you're looking for.

Note: In this *User Guide*, all instructions refer to the remote. For instance, "Press **Menu**, select **Photos**, then press **OK**" means to press the Menu button on the remote, use the arrow buttons to select Photos on the on-screen menu, then press the OK button.

The Home Screen

To go to the Home screen from any other screen, press **Home** on the remote.

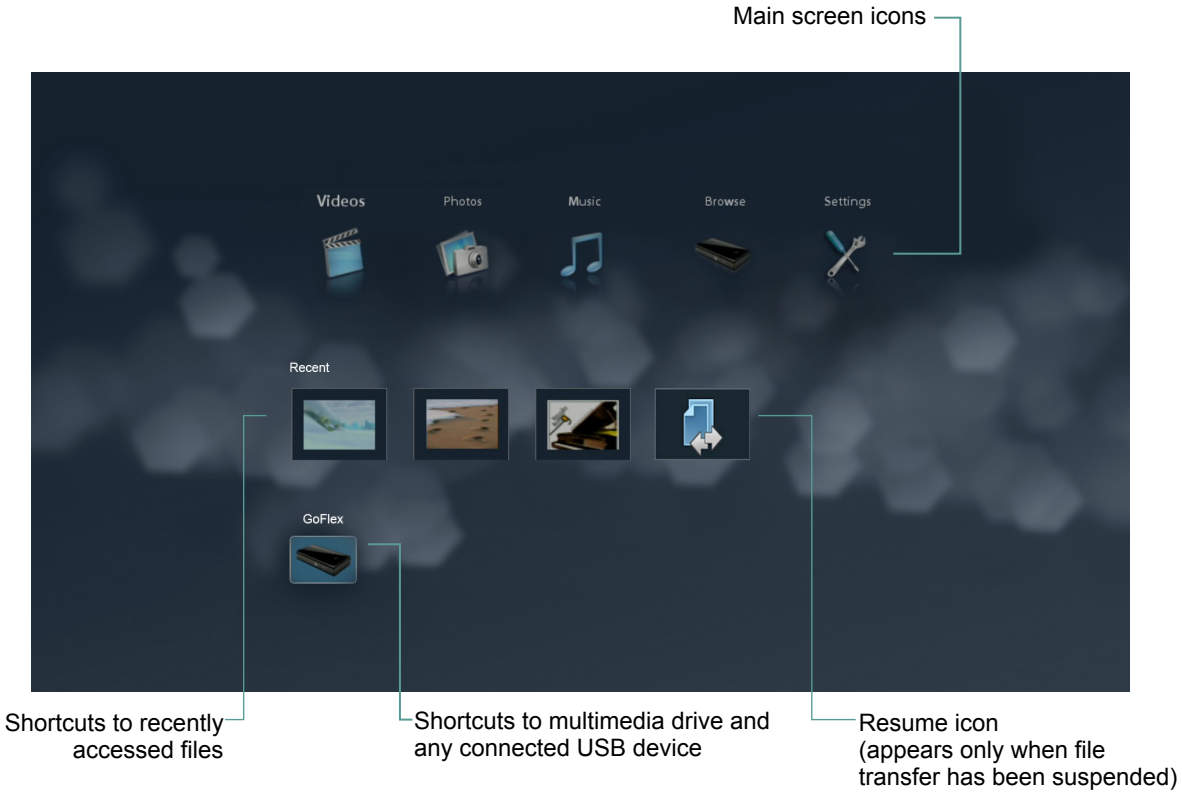

Figure 3: Multimedia Drive Home Screen

From the Home screen, you can:

- Select **Videos**, **Photos**, or **Music**, then press **OK** to view your files by category.
- Select **Browse**, then press **OK** to search and manage your files as they are stored on the multimedia drive and any USB device connected to it.
- Select the multimedia drive icon or the icon for a connected USB device, then press **OK** to browse the files on that particular device.
- Access the most recently played files by selecting their thumbnails in the Recent box, then pressing **OK**.
- Select **Settings**, then press **OK** to manage your multimedia drive settings. (See “Managing the GoFlex Cinema™ Multimedia Drive” on page 34.)
- Select the **Resume** icon, then press **OK** to restart file transfers. (See “Suspending and Restarting a File Transfer” on page 21.)

The Menus

Some screens, like the Videos, Photos, Music, and Browse screens, have special menus that open when you press **Menu** on the remote. The menu opens across the top of the screen, like the example shown in Figure 4.

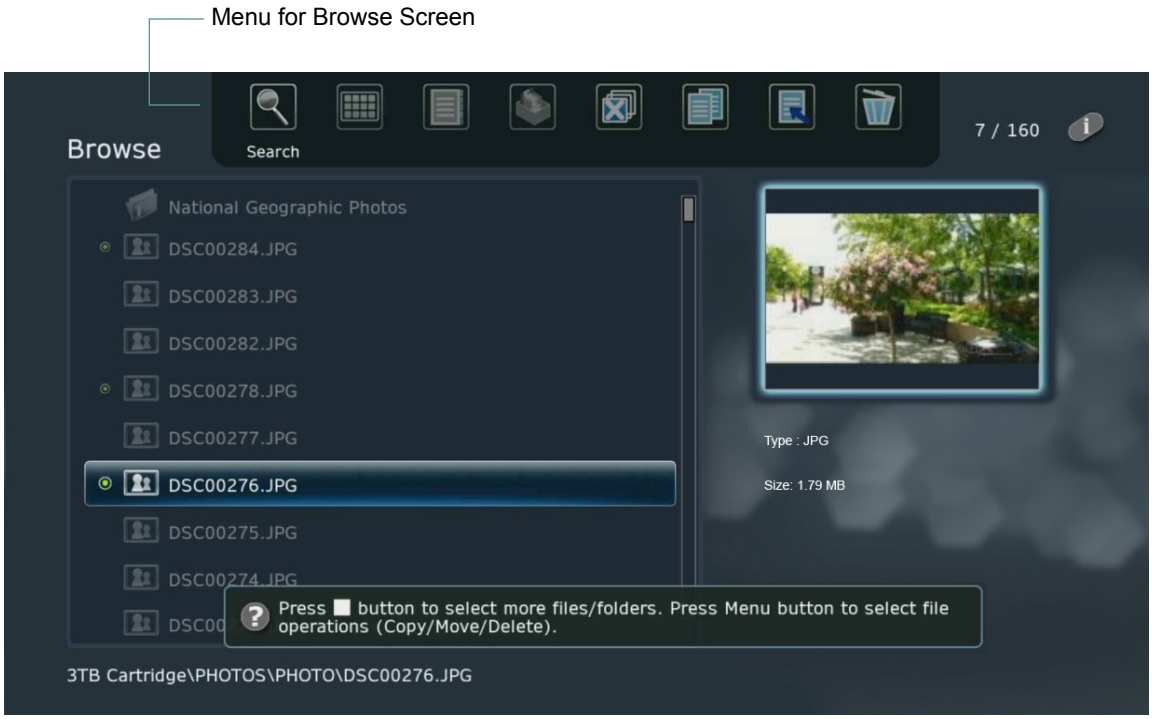

Figure 4: Browse Screen with Menu Open

Different screens have different menus. For example, if you press **Menu** while viewing a photo, the Photo menu opens, as shown in Figure 5 on page 15.

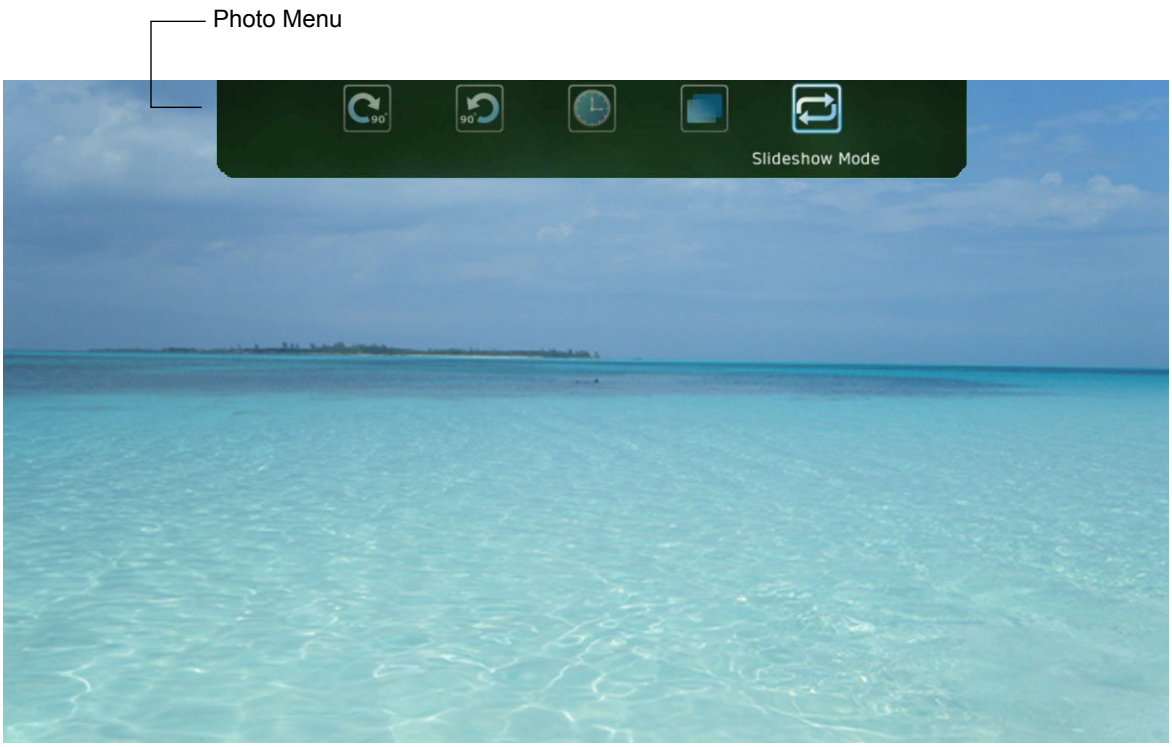

Figure 5: Photo Menu (Example Only)

Finding On-screen Information

Almost every *GoFlex Cinema* screen includes an **Information** ℹ icon in the top right corner. Press the ℹ at any time to find on-screen help for the screen you're viewing.

Using the Remote

The only way to navigate the *GoFlex Cinema* screens is with the included remote.

This section describes the functions of the remote control.

Figure 6: Multimedia Drive Remote

Quick Navigation Tips

In general, navigate the *GoFlex Cinema* screens and menus by:

- Using the arrow buttons to move through the menus and screens.
- Pressing **OK** to complete a selected action or open a selected screen.
- Pressing the **Stop** ■ button to select and deselect files on the Browse screen.
- Pressing **Menu** to display the current screen's menu (if any), and pressing **Menu** again to close it.

Remote Control Buttons

This section describes the *basic* function of each button on the remote. More information about special button functions are described in the chapters on videos, photos, and music.

⏻	**Power**—Turn the multimedia drive on and off. Press once to optimize files then shut down. Press twice to shut down immediately.	⌂	**Home**—Return to the Home screen from any other screen.
↑↓←→	**Arrow Buttons**—Navigate left, right, up, and down through the menus and screens. When a video is playing, the right and left arrow buttons jump the video forward (right) or back (left) 20 minutes.	**Menu**	**Menu**—Display the menu for the current screen. Choose an action (such as Copy, Move, or Delete) for a selected file.
OK	**OK**—Confirm a menu selection.	i	**Information**—Get information about the current screen.
↩	**Back**—Move back to the previous screen.	▶ II	**Play / Pause**—Play or pause a video, song, or photo slideshow.
◀◀	**Reverse**—Reverse the current playback. Press repeatedly to select faster reverse speeds.	▶▶	**Fast Forward**—Fast forward the current playback. Press repeatedly to select faster forward speeds.
⏮	**Skip Back**—Return to the previous file when playing music or viewing photos or to the previous chapter in a video. (See “Jumping Ahead or Back in a Video” on page 25 for more information.)	⏭	**Skip Forward**—Go to the next file when playing music or viewing photos or to the next chapter in a video. (See “Jumping Ahead or Back in a Video” on page 25 for more information.)
🔇	**Mute**—Press to mute the sound; press again to unmute.	■	**Stop**—Stop playback. Select and deselect menu items when in Browse mode.
Volume **+ -**	**Volume**—Increase or decrease volume.	**Zoom** **+ -**	**Zoom**—Zoom in or out when viewing photos or videos. Press repeatedly to select higher zoom levels. For video playback, press to switch aspect ratio.

Next Steps

Now that the *GoFlex Cinema* multimedia drive is set up and you understand how to navigate its screens and menus, it’s time to start enjoying your media files. The remainder of this *User Guide* describes how to:

- Transfer, organize, and search your media files (see page 19).
- Watch videos and personal videos (see page 24).
- Look at digital photos (see page 31).
- Listen to music (see page 28).
- Managing the multimedia drive (see page 34).
- Customize the multimedia drive settings (see page 41).

- Solve any problems you might encounter (see page 47).

Powering Off

To power off the *GoFlex Cinema*™ multimedia drive, press the **Power** button on the remote.

Finding More Help

Seagate Support provides a broad range of resources (including FAQs, a knowledge base and a community forum) to help you solve any problem you might have while using the *GoFlex Cinema* multimedia drive. Go to www.seagate.com/support, then click **Support and Downloads**.

3. Managing Files on the *GoFlex Cinema*™ Multimedia Drive

Once you have copied files to the multimedia drive—either by connecting it to you computer like you did during setup or by connecting a USB device (such as a thumb drive or digital camera) to it—you can use the multimedia drive to search for and organize your files.

Follow the instructions in this chapter to:

- Find the files you're looking for (see the next section).
- Move and copy files on the multimedia drive (see page 20).
- Suspend and restart a file transfer to the multimedia drive (see page 21).
- Re-index the multimedia drive files (see page 22).
- Avoid copying duplicate files to the multimedia drive (see page 22).
- Delete files from the multimedia drive (see page 23).

Finding the Files You're Looking For

You can search your media files three ways:

- By browsing through the full list of videos (see page 25), photos (see page 31), or music (see page 29).
- By browsing through your files as they are stored on the multimedia drive and any USB device connected to it (see page 20).
- By searching the index compiled by the multimedia drive (see the next section).

Searching for a Specific File

1. On the Home screen, select **Browse**, then press **OK**.
2. Press **Menu**, select **Search**, then press **OK**.

   The **Search** screen opens.
3. Using the on-screen keyboard, enter the name of the file you're looking for. (Select a letter then press **OK** to enter it.) The full file name is not required; a partial name also works.
4. Select **Done**, then press **OK**.

   The multimedia drive lists all files with matching titles. If no files appear in the list, no file name matched the word(s) you entered.

Browsing for Files by Device

You can find the files you're looking for by looking at them in their folders on the multimedia drive and any USB device connected to it. Your files appear in folders and sub-folder, the same way they would if you were browsing them on your computer.

To search all your files for one particular file, see "Searching for a Specific File" on page 19.

To browse your files:

1. On the Home screen, select **Browse**, then press **OK**.

   The Browse screen opens.

2. Select the device you want to browse, then press **OK**.
3. Press **Menu**, select **Category**, select one of these options to narrow down the number of files you have to browse, then press **OK**:
   - **Show All Media**
   - **Show Videos**
   - **Show Photos**
   - **Show Music**
4. Navigate through your files and folders to find what you're looking for.

Moving or Copying Files with the *GoFlex Cinema*™ Multimedia Drive

To reorganize your files once they've been copied to the multimedia drive, you can move or copy them one of two ways:

- By connecting the multimedia drive to your computer using the included USB cable, then managing your files and folders the same way you would on any disk drive.

  OR

- By following the instructions in this section to manage your files from the *GoFlex Cinema* screens.

Note: You can also follow the instructions in this section to transfer your files manually from a USB device to the multimedia drive (see "Connecting External USB Devices" on page 11).

To manage your files from the *GoFlex Cinema* screens:

1. From the Home screen, find the files you want by browsing or searching (as described in "Finding the Files You're Looking For" on page 19).

2. Use the arrow keys to navigate to a file, then press the **Stop** ■ button to select it. (Press **Stop** ■ again to deselect a file.) Continue to select files until you have all the files you want to move or copy.

   OR

   Press **Menu**, select **Select All**, then press **OK**.

3. Press **Menu**, select either **Copy** or **Move**, then press **OK**.
   - Select **Copy** to place a copy of the file(s) in another folder.
   - Select **Move** to move the selected file(s) from the current folder to another folder.
4. Browse for the destination folder you want, then press **Stop** ■ to select it.
5. Press **Menu** to copy or move the files you selected, then press **OK**.

   The selected files are copied or moved to the destination folder. The multimedia drive automatically begins to index the files stored on it to reflect the changes. This may take a few moments, depending on how many files you copied or moved.

Note: It is the user's responsibility to comply with applicable copyright laws and to respect owners' rights in content usage.

Suspending and Restarting a File Transfer

If you are transferring a large number of files (or one large file) from a USB device to the multimedia drive, or if you are moving or copying those files from one folder to another on the multimedia drive, you may need to suspend the transfer—for instance, if someone else needs to access a file on the multimedia drive.

When a file transfer is suspended, the multimedia drive remembers which files it has already fully copied; then, when the transfer is resumed, the multimedia drive continues with the next file. If a file was only partially copied when the transfer was paused, the multimedia drive restarts the transfer of that file from the beginning. No partial files are left on the multimedia drive.

While the files are being transferred, a message appears on-screen showing the status of the transfer. To pause and restart a file transfer:

1. Select **Suspend**, then click **OK**.

   The transfer is paused. The Resume icon appears on the Home screen (see Figure on page 13). This icon only appears when a transfer has been suspended.

2. When you are ready to resume the transfer, press **Home**, select the **Resume** icon, then click **OK**.

   The transfer resumes.

Re-indexing Files on the *GoFlex Cinema*™ Multimedia Drive

If you've moved a lot of files around, you might want to re-index the multimedia drive to ensure that all your files are easy to find and searchable.

To start indexing:

1. Press **Home**.
2. Select the ***GoFlex Cinema*** multimedia drive icon.
3. Press **Menu**, select **Index**, then click **OK**.

The multimedia drive re-indexes all of its files.

Avoiding Duplicate Files on the Multimedia Drive

As described in "Connecting External USB Devices" on page 11, you can choose to have the multimedia drive automatically transfer and index the files stored on the connected USB device.

However, the multimedia drive does *not* ignore duplicate file names. When you select automatic transfer, the multimedia drive transfers *all* the video, photo, and music files stored on the device—even if some of those files were transferred previously.

Without some care, you could unintentionally transfer the same file or set of files to the multimedia drive multiple times. This can create a lot of confusion as you search for specific files, and, if what you are transferring are large files (like full-length feature films), may quickly fill up the multimedia drive's storage capacity.

To avoid transferring multiple copies of the same files:

- Before you connect your USB device to the multimedia drive, remove any files on the device that were copied previously. For instance, delete old photos from your digital camera's memory card to ensure it contains your new photos only—not your new photos plus the 300 older photos from your last holiday.

  OR

- Follow the instructions in "Moving or Copying Files with the GoFlex Cinema™ Multimedia Drive" on page 20.

Deleting Files from the Multimedia Drive

You can delete files from the multimedia drive one of two ways:

- By connecting the multimedia drive to your computer using the included USB cable, then deleting your files the same way you would on any disk drive.
- By following the instructions in this section to delete files from the *GoFlex Cinema* screens.

Note: When you delete a file, it is permanently removed from the multimedia drive. However, although there is no undo function, if the file is still stored on your computer or USB device, you can recopy it to the multimedia drive at any time. Be careful not to delete any important file if the only copy you have is on the multimedia drive.

To delete files from the multimedia drive:

1. From the Home screen, find the files you want by browsing or searching (as described in “Finding the Files You’re Looking For” on page 19).
2. Select a file, then press the **Stop** ■ button to select it. (Press **Stop** ■ again to deselect a file.) Continue to select files until you have all the files you want to delete.

   OR

   Press **Menu**, select **Select All**, then press **OK**.

   Caution: Be sure you are not deleting the only copy of an important file.
3. Press **Menu**, select **Delete**, then press **OK**.

   You are prompted to confirm the deletion.
4. Select **OK**, then press **OK**.

   The selected files are deleted. The multimedia drive automatically begins to index the files stored on it to reflect the changes. This may take a few moments, depending on how many files you deleted.

4. Watching Videos

This chapter explains how to find and play your digital videos from the *GoFlex Cinema*™ multimedia drive. Follow the instructions in this chapter to:

- Get started watching videos (see "Before You Begin" below).
- Play a video (see page 25).
- Control a video's DVD features (see page 26).
- Display video thumbnails on the Videos screen (see page 27).
- Play a personal video from a digital camcorder (see page 27).

Before You Begin

You can use the multimedia drive to watch digital videos and DVD files in supported formats stored on:

- The *GoFlex Cinema* multimedia drive
- An external USB drive connected to the multimedia drive's USB port
- A digital camera or camcorder connected to the multimedia drive's USB port

Supported Video Formats

The multimedia drive supports videos in these formats:

.3G2 (.3GPP2)	.FLV	.MOD	.VOB	
.3GP (.3GPP)	H.264	.MOV		
.ASF	.ISO	.M4V	.MP4	.TP
.AVI	.MKV	.MPEG	.TRP	
.DAT	.M2TS	.MPG	.TS	

Note: The *GoFlex Cinema* multimedia drive does not support DTS® audio. If a video you want to watch has DTS audio, you need an external DTS audio decoder.

For a list of supported file extensions and *codecs* (compressor/decompressor technologies, such as MPEG), see "Supported video file formats:" on page 50.

Supported Video Subtitle Formats

The multimedia drive supports subtitles in these formats:

.ASS .SAMI .SSA .SUB .SRT

If a video has subtitles, make them viewable by ensuring that the video file and subtitle file have identical names. Also, ensure that the video file and subtitle file are stored in the same folder.

Playing a Video

1. On the Home screen, select **Videos**, then press **OK**.

   The Videos screen opens. The Videos screen lists all the videos discovered on the multimedia drive and any USB device connected to it.

Note: You can also find videos by browsing the multimedia drive and any connected USB device, or by doing a search. See “Finding the Files You’re Looking For” on page 19 for more information.

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2. Use the arrow buttons to scroll through the list, or press **Menu** to quickly sort the video files to suit your needs:

   - Select **View Mode**, select **Show Thumbnails** or **Show List**, then press **OK** to change your view of the videos.
   - Select **Sort**, select a new order, then press **OK** to reorganize the video list.
   - You can also choose to view DVD files only by selecting **Show DVDs**, then pressing **OK**.

   TIP: See “Finding the Files You’re Looking For” on page 19 for more ways to find a particular video.

3. Select the video you want, then press **Play/Pause** (▶ II) to start the video.

   The video begins.

   TIP: While a video is playing, press **Information** ℹ to display the video title and progress bar. Press ℹ again to hide the information.

4. Use the remote to control playback just as you would on a DVD player. (See “Using the Remote” on page 16 for more information.)

Jumping Ahead or Back in a Video

To jump a playing video ahead in 20-minute increments, press the right arrow button. To move the video backwards in 20-minute increments, press the left arrow button.

Controlling a Video's DVD Features

If you are watching a DVD file, you can turn the video's subtitles on and off or listen to the video's dialog in another language, if those features are available.

Note: You can't access digitized Blu-Ray video menus from the multimedia drive.

Viewing Subtitles

To turn on a video's subtitles:

1. While watching a DVD file, press **Menu**.

   The video pauses and the Videos menu opens.

2. Select **Subtitle...**.

3. Select the language you want, then press **OK**.

   To turn off a video's subtitles, repeat steps 1 and 2, select **Off**, then press **OK**.

Listening to the Video in Another Language

To select a different language for the video dialog:

1. While watching a DVD file, press **Menu**.

   The video pauses and the Videos menu opens.

2. Select **Audio...**.

3. Select the language you want, then press **OK**.

Displaying Video Thumbnails on the Videos Screen

The multimedia drive will use artwork provided on your DVD or Blu-Ray disc in thumbnail view on the Videos screen if the image is in the proper place. If no artwork is available, the first frame of the on-screen preview is used instead.

To display video artwork in thumbnail view:

1. On your computer, find the artwork you want.

   Drag the image into the folder that contains the matching DVD or Blu-Ray video. In the video's folder, put the image in the same folder as the Audio_TS and Video_TS sub-folders.

2. Drag that video folder onto an external USB device and connect it to the multimedia drive, then transfer the folder from the USB device to the multimedia drive. (See "Connecting External USB Devices" on page 11 for more information.)

3. Navigate to the Videos screen (see "Playing a Video" on page 25).

   The artwork appears in thumbnail view on the Videos screen.

Playing a Personal Video from a Digital Camcorder

If you have a digital camcorder (or camera), you may be able to view your personal videos by connecting your camera to the multimedia drive.

To view a personal video:

1. Connect your camcorder to the multimedia drive using your camera's USB cable.

2. Power on your camcorder.

   The camcorder appears as an icon on the Home screen, and you are prompted to start an automatic or manual file transfer. See "Connecting External USB Devices" on page 11 for more information. (If your camcorder doesn't appear in the list of devices, it's incompatible for use with the multimedia drive.)

3. Once your files have been transferred, on the Home screen, select your camcorder, then press **OK**.

4. Navigate to the video you want to watch, then press **Play/Pause** (▶ II) or **OK** to start the video. (If a file on your camcorder won't open, it's in an incompatible format.)

5. Listening to Music

This chapter explains how to find and play your digital music from the *GoFlex Cinema*™ multimedia drive. Follow the instructions in this chapter to:

- Get started listening to music (see "Before You Begin" below).
- Play music (see page 29).
- Set up continuous play and shuffling (see page 29).
- Display album cover art on the Music screen (see page 30).

Before You Begin

You can use the multimedia drive to listen to music in supported formats stored on:

- The *GoFlex Cinema* multimedia drive
- An external USB drive connected to the multimedia drive's USB port

Supported Audio File Formats

The multimedia drive supports these songs in these formats:

.AAC	.M4A	.MP2	.OGG
.APE	.M4R	.MP3	.WAV
.FLAC	.MKA	.MPA	.WMA

Note: Some Digital Rights Management (DRM) protected content may not be supported on the *GoFlex Cinema* multimedia drive.

For a list of supported file extensions and *codecs* (compressor/decompressor technologies, such as MPEG), see “Supported audio file formats:” on page 49.

Supported Playlist Formats

The multimedia drive supports playlists in these formats:

.M3U	.PLS	.WPL (static only)

Playing Music

1. On the Home screen, select **Music**, then press **OK**.

   The Music screen opens. The Music screen lists all the music files discovered on the multimedia drive and any USB device connected to it.

2. Use the arrow buttons to scroll through the list, or press **Menu** to quickly sort the music files to suit your needs:

   - Select **Category**, select one of the menu options, then press **OK** to list your music by a category other than song title.
   - Select **View Mode**, then select **Show Thumbnails** or **Show List**, then press **OK** to change your view of the music files.

   Note: The multimedia drive will use album cover art in thumbnail view if the image is stored in the proper place. See “Displaying Album Art on the Music Screen” on page 30 for more information.

   - Select **Sort**, select a new order, then press **OK** to reorganize the music list.

   TIP: See “Finding the Files You’re Looking For” on page 19 for more ways to find a particular song.

3. Select the song you want, then press **Play/Pause** (▶ II) or **OK** to start the song.
4. Use the remote to control playback just as you would on a CD or digital music player. (See “Using the Remote” on page 16 for more information.)
5. Press the **Volume** buttons on the remote to adjust the sound.

Setting Up Continuous Play and Shuffling

While music is playing, you can set the multimedia drive to play your songs in a continuous loop, shuffle your songs into random order, or repeat the same song.

To customize playback:

1. Navigate to the music you want to hear (see “Playing Music” on page 29).
2. Press **Play/Pause** (▶ II) or **OK** to start the music.
3. To customize the playback, press **Menu**, select **Playback Mode**, then press **OK**.
   - To play the same song over and over, select **Repeat One**, then press **OK**.
   - To play all the songs in the folder once, select **Play All**, then press **OK**.
   - To continuously play all songs in the folder, select **Continuous Play**, then press **OK**.
   - To play all the songs in a random order, select **Shuffle Loop**, then press **OK**.

Displaying Album Art on the Music Screen

The multimedia drive uses the album art encoded in a music file to create a thumbnail for a song on the Music screen. If no image can be decoded from a file, the multimedia drive will use album art stored with the file, if the image is in the proper place.

To display album art in thumbnail view:

1. On your computer, find the album art you want.
2. Drag the image into the folder that contains the matching digital music album.
3. Drag that album folder onto an external USB device and connect it to the multimedia drive, then transfer the files from the USB device to the multimedia drive. (See “Connecting External USB Devices” on page 11 for more information.)
4. Navigate to the Music screen (see “Playing Music” on page 29).

The album art appears in thumbnail view on the Music screen.

6. Viewing Photos

This chapter explains how to find and view your digital photos on the *GoFlex Cinema*™ multimedia drive. Follow the instructions in this chapter to:

- Get started viewing photos (see "Before You Begin" below).
- View your photos (see "Viewing Your Photos" below).
- View your photos in a slideshow (see page 32).
- View photos from a digital camera (see page 33).

Before You Begin

You can use the multimedia drive to view digital photos in supported formats stored on:

- The *GoFlex Cinema* multimedia drive
- An external USB drive connected to the multimedia drive's USB port
- A digital camera connected to the multimedia drive's USB port

Supported Photo File Formats

.BMP .GIF .JPG/JPEG .PNG .TIFF

Viewing Your Photos

You can use the multimedia drive to view individual photos or move through a folder of photos at your own pace.

To view photos:

1. On the Home screen, select **Photos**, then press **OK**.

   The Photos screen opens. The Photos screen lists all the photo folders discovered on the multimedia drive and any USB device connected to it.

2. Use the arrow buttons to scroll through the list, or press **Menu** to quickly sort the files:

   - Select **View Mode**, select **Show Thumbnails** or **Show List**, then press **OK** to change your view of the photos.
   - Select **Category**, select **Show Folders**, **Show All Photos**, or **Show Albums**, then press **OK** to fine-tune the photo list.
   - Select **Sort**, select a new order, then press **OK** to reorganize the photo list.

   TIP: See "Finding the Files You're Looking For" on page 19 for more ways to find a particular photo.

3. Select a folder, then press **OK** to view the photos it contains.
4. Select a photo, then press **OK** to view it.
5. Press the right arrow button to move to the next photo, or press the left arrow button to move to the previous photo.

   TIP: To view photos in a folder as a slideshow, see page 32.
6. If a photo is not right side up, press **Menu**, then select **Rotate Right 90°** or **Rotate Left 90°**. Press **OK** to rotate the photo.
7. To enlarge the photo, press **Zoom +**, then use the arrow buttons to move the photo side to side or up and down. Press **Zoom -** to shrink the photo again.
8. Press **Back** ↩ to return to the Photos screen at any time.

Listening to Music While Looking at Photos

You don't have to turn off your music before you can look at photos. The music you're listening to continues to play even if you change to the Photos screen and begin looking at photos.

Viewing Photos in a Slideshow

The multimedia drive can play your photos in a slideshow. You can customize the slideshow by adjusting the timing and transition between photos, or setting the slideshow to play as a continuous or shuffle loop. You can also add music to the slideshow.

To view your photos as a slideshow:

1. Navigate to the photo folder you want (see "Viewing Your Photos" on page 31), select the first photo in the list, then press **OK**.
2. Press **Play/Pause** (▶ II) to start a slideshow of all photos in the folder.
3. To customize the slideshow, press **Menu**.
   - To adjust the timing between photos, select **Slide Timing...**, then press **OK**. Select the interval you want (from 2 to 20 seconds), press **OK**, then press **Play/Pause** (▶ II) to resume the slideshow.
   - To adjust the style of transition between photos, select **Slide Transition...**, then press **OK**. Select the transition style you want, press **OK**, then press **Play/Pause** (▶ II) to resume the slideshow.
   - To start a continuous slideshow, select **Slideshow Mode**, select **Continuous Play**, press **OK**, then press **Play/Pause** (▶ II) to resume the slideshow.
   - To play the photos in random order and in a continuous slideshow, select **Slideshow Mode**, select **Shuffle Loop**, then press **OK**, then press **Play/Pause** (▶ II) to resume the slideshow.
4. Press **Stop** ■ to stop the slideshow and return to the Photos screen.

Playing Music with a Slideshow

1. Navigate to and start music on the multimedia drive (see page 29).
2. Navigate to and start the slideshow (see the previous section).

Viewing Photos from a Digital Camera

If you have a digital camera, you may be able to view your photos by connecting your camera to the multimedia drive.

To view photos from a camera:

1. Connect your camera to the multimedia drive using a USB cable.
2. Power on your camera.

   The camera appears as an icon on the Home screen, and you are prompted to start an automatic or manual file transfer. See “Connecting External USB Devices” on page 11 for more information.
3. On the Home screen, select your camera, then press **OK**.
4. Navigate to the photos you want to see, then press **OK** to open an individual photo, or press **Play/Pause** (▶ II) to start a slideshow. (If a file on your camera won’t open, it’s in an incompatible format.)

7. Managing the *GoFlex Cinema*™ Multimedia Drive

This chapter explains how to manage and maintain the multimedia drive and any USB devices you connect to it.

Follow the instructions in this chapter to:

- Understand the status LEDs on the multimedia drive (see next section).
- Disconnect a USB drive, camera, or camcorder (see page 35).
- Disconnect the GoFlex drive from the *GoFlex Cinema*™ dock (see page 35).
- Disconnect the multimedia drive from your TV (see page 36).
- Disconnect the multimedia drive from your computer (see page 36).
- Update the *GoFlex Cinema* multimedia drive firmware (see page 37).
- Add storage capacity to the *GoFlex Cinema multimedia drive (see* page 38*).*
- Reboot the multimedia drive (see page 38).
- Return the multimedia drive to its factory default settings (see page 39).

Understanding the Multimedia Drive's LEDs

This section describes how the two LEDs on the multimedia drive (see Figure 1 on page 6) indicate status.

- The **Drive LED** shows the status of the multimedia drive.

When the Drive LED is...	The multimedia drive is...
Blinking amber	Starting up
Solid amber	On standby / Ready for use
Solid white	On
Off	Off

- The **Connection LED** shows the status of any USB device that is connected to the multimedia drive.

When the Connection LED is...	The USB device is...
Solid white	Connected and ready for use
Off	Off / Device not connected

Disconnecting a USB Drive, Camera, or Camcorder

To disconnect a USB storage device:

1. On the Home screen, select the USB drive.
2. Press **Menu** and then select **Eject**.

   It is now safe to remove the USB drive.

To disconnect a camera or camcorder:

1. Stop play and close all active video, photo, or music files on the multimedia drive.
2. Turn off your camera or camcorder, OR

   On the Home screen, select the USB drive icon, press **Menu**, select **Eject**, then press **OK**.
3. Carefully unplug the device from the multimedia drive's USB port.

Disconnecting the *GoFlex Cinema*™ Drive from the *GoFlex Cinema* Dock

The *GoFlex Cinema* multimedia drive has two main parts—the *GoFlex Cinema* dock and the *GoFlex Cinema* drive. (See Figure 1 on page 6.)

To disconnect the *GoFlex Cinema* drive from the *GoFlex Cinema* dock:

1. Turn off the multimedia drive by pressing **Power** on the remote.

   Caution: You may damage the contents of the drive if you do not turn off the media player before you remove the drive.
2. Sit the multimedia drive on a flat surface.

3. Separate the two parts by carefully pulling the *GoFlex Cinema* dock straight out from the *GoFlex Cinema* drive.

Figure 7: Disconnecting the *GoFlex Cinema* Dock from the *GoFlex Cinema* Drive

To reconnect the *GoFlex Cinema* drive to the *GoFlex Cinema* dock, align the connectors and carefully slide them together until they're fully seated.

Disconnecting the Multimedia Drive from Your TV

1. Turn off the multimedia drive by pressing **Power** on the remote.
2. Disconnect the cables from the TV.
3. Unplug the power cable.

   To reconnect the multimedia drive, refer to "Copying Files onto the GoFlex Cinema™ Multimedia Drive" on page 9.

Disconnecting the Multimedia Drive from Your Computer

1. On your computer, safely eject the multimedia drive, following the instructions for your operating system.
2. Turn off the multimedia drive by pressing **Power** on the remote.
3. Disconnect the USB cable from the computer and the multimedia drive.
4. Unplug the power cable.

   To reconnect the multimedia drive, refer to "Copying Files onto the GoFlex Cinema™ Multimedia Drive" on page 9.

Updating the *GoFlex Cinema*™ Multimedia Drive Firmware

Follow the instructions in this section to update the firmware on the *GoFlex Cinema* multimedia drive. For the best experience with the multimedia drive, update its firmware whenever a new version becomes available. Go to Seagate Support at www.seagate.com/support to check for firmware updates.

Checking the Current Firmware Version

To see what firmware is currently running on the multimedia drive:

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **System** screen.
3. Select **Firmware Version Information**, then press **OK**.

   The firmware version number displays.
4. Press **OK** to close.

Updating the Firmware

To update the multimedia drive firmware, you will need an external USB drive formatted with FAT32, and a computer that is connected to the Internet.

To update the firmware:

1. On your computer, go to Seagate Support at www.seagate.com/support
2. Follow the on-screen instructions to download the new the multimedia drive firmware to your computer.
3. Copy the new firmware to a external USB drive, then properly disconnect the USB drive from your computer.

Note: Put the firmware file in the top-most level (or *root* level) of the USB drive. Don't put the firmware file into a folder.

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4. Plug the USB drive into the USB port on the multimedia drive.
5. On the Home screen, select **Settings**, then press **OK**.
6. Scroll right or left to find the **System** screen.
7. Select **Firmware Upgrade**, then press **OK**.

   The multimedia drive recognizes the new firmware file.
8. Select **OK**, then press **OK**.

   The firmware is updated. This may take a few moments.

Caution: **Do not power off the multimedia drive while the firmware update is in progress.**

9. When prompted, click **OK** to restart the multimedia drive.

Adding More Storage Capacity to the *GoFlex Cinema*™ Multimedia Drive

If you need additional storage capacity on *GoFlex Cinema* multimedia drive in the future, you can upgrade to a new or larger-capacity *GoFlex*® *Desk* drive.

To replace the existing *GoFlex Cinema* drive with a new or larger-capacity *GoFlex Desk* drive:

1. Disconnect the *GoFlex Cinema* dock from the *GoFlex Cinema* drive, then reconnect the dock to the new drive, following the instructions in “Disconnecting the GoFlex Cinema™ Drive from the GoFlex Cinema Dock” on page 35.
2. Extra rubber feet were included with the *GoFlex Cinema* multimedia drive (see “What’s in the Box?” on page 8). Stick them to the bottom of your new *GoFlex Desk* drive to ensure that the drive remains horizontal and properly connected to the *GoFlex Cinema* dock.
3. Copy your media files, following the instructions in “Copying Files onto the GoFlex Cinema™ Multimedia Drive” on page 9, then continue using your multimedia drive as usual.

TIP: You can store the original *GoFlex Cinema*™ drive as an archive of your media files.

For more information about additional *GoFlex Desk* drives for your *GoFlex Cinema*, visit the Seagate Web site at *www.seagate.com*

Rebooting the Multimedia Drive

If you are having minor problems with the multimedia drive—for instance, if the screen has frozen—you can try refreshing it by rebooting. To reboot your multimedia drive:

1. With the multimedia drive powered on, unplug the power adapter.
2. Wait a few seconds for the multimedia drive to fully shut down, then plug in the power adapter.

The multimedia drive restarts.

Returning the Multimedia Drive to Its Factory Default Settings

If necessary, you can return the multimedia drive to its factory default settings, listed below. You might want to do this as a last resort if the multimedia drive isn't performing well, or if you want to reset all your custom settings.

System Settings		Sound Settings		Display Settings	
Menu Language	English	Volume	100%	Aspect Ratio	Original
Subtitle Text Encoding	Unicode	Night Mode	Off	Brightness	50%
Idle Time Before Screen Saver	5 Minutes	Digital Output	HDMI PCM	Contrast	50%
USB Imports Destination Folder	FreeAgent GoFlex Drive			TV System	HDMI Auto
Idle Time Before Starting Indexing	5 Seconds				
Idle Time Before Auto Power Off	30 Minutes				

Note: All custom settings are lost when you return the multimedia drive to its factory default settings. However, files stored on the multimedia drive are not deleted or affected.

You can return the multimedia drive to its factory default settings two ways:

- From the *GoFlex Cinema*™ menus (see page 39)
- Pressing the manual **FACTORY DEFAULT** button on the *GoFlex Cinema* multimedia drive (see page 40)

Returning to the Factory Default Settings from the Menus

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **System** screen.
3. Select **Reset to Factory Defaults**, then press **OK**.

   You are prompted to confirm. Remember that all your custom settings—including menu language—are lost when you return the multimedia drive to its factory default settings. Stored files are not deleted or affected.
4. Select **Continue**, then press **OK**.

   Factory default settings are restored.

Returning to the Factory Default Settings Manually

1. Find the **FACTORY DEFAULT** button on the multimedia drive.

   The **FACTORY DEFAULT** button is on the left beside the USB ports. See Figure 1 on page 6 for help locating the **FACTORY DEFAULT** button.

   Using the end of a paperclip, press and hold the **FACTORY DEFAULT** button for 5–8 seconds.

   Factory default settings are restored.

Note: If you hold the **FACTORY DEFAULT** button for longer than 10 seconds, the TV System setting on the multimedia drive toggles among PAL, NTSC and HDMI. See “Setting the Multimedia Drive for TVs in Other Countries” on page 45 for more information.
If you accidentally change the multimedia drive’s TV System setting, press and hold the **FACTORY DEFAULT** button again for more than 10 seconds to change it back.

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8. Customizing the *GoFlex Cinema*™ Multimedia Drive

The multimedia drive is ready for use as soon as you plug it in. However, you can customize its settings for your specific TV. For example, you can change the language of the on-screen menus, change the aspect ratio of videos to wide screen, or set up a night mode for the sound.

Follow the instructions in these sections to:

- Change the menu language (see the next section).
- Change the automatic USB Imports destination folder (see page 42).
- Customize the video settings (see page 42).
- Customize the audio settings (see page 43).
- Adjust the wait time before automatic power-off (see page 45).
- Adjust the wait time before the multimedia drive starts indexing (see page 45).
- Set the multimedia drive for TVs in other countries (see page 45).

Note: You can restore the multimedia drive to its factory default settings, if necessary. See "Returning the Multimedia Drive to Its Factory Default Settings" on page 39 for instructions.

Changing the Menu Language

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **System** screen.
3. Select **Menu Language**, then press **OK**.
4. Select the language you want, then press **OK**.

   The menu language changes.

Changing the Automatic USB Imports Destination

By default, when the multimedia drive copies files from connected USB devices, the files are placed in the USB Imports folder and organized as Videos, Photos, and Music.

If you prefer, you can create another folder on the multimedia drive or rename the USB Imports folder to suit your needs. (Create new folders on the multimedia drive by connecting it to your computer and managing its folders just like any other hard drive.)

To change the destination folder for the files copied from connected USB devices:

1. Create a new folder on the multimedia drive, or rename the USB Imports folder, as required.
2. On the Home screen, select **Settings**, then press **OK**.
3. Scroll right or left to find the **System** screen.
4. Select **USB Imports Destination Folder**, then press **OK**.
5. Navigate to the folder you want to use, press the **Stop** ■ button to select it, then press **Menu**.

The destination folder is changed.

Setting the Wait Time Before the Screen Saver Starts

By default, the screen saver starts after five minutes of no activity on the multimedia drive. To adjust that setting:

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **System** screen.
3. Select **Idle Time Before Screen Saver**, then click **OK**.
4. Select **2 Minutes**, **5 Minutes**, or **10 Minutes**, then click **OK**.

The setting is changed.

Customizing the Video Settings

You can change these the multimedia drive video settings to suit your preferences:

- **Aspect Ratio**—The proportional size and shape of the viewing area on your TV, like wide-screen or standard (see page 42)
- **Brightness and Contrast** (see page 43)

Adjusting the Aspect Ratio

To adjust the aspect ratio:

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **Display** screen.

3. Select **Aspect Ratio**, then press **OK**.
4. Select one of these options:
   - **Original**—Displays the original aspect ratio of the video.
   - **16:9**—Provides the same viewing area as a video theater screen.
   - **Letter Box**—Displays original widescreen aspect ratio video in standard width format by adding black bars above and below the video.
   - **Pan Scan**—Adjusts widescreen video to fit within a standard definition 4:3 aspect ratio television screen.

Note: Standard definition TVs display in a 4:3 aspect ratio; high definition TVs display in a 16:9 aspect ratio.

5. Press **OK**.

   The aspect ratio is changed.

Adjusting the Brightness and Contrast

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **Display** screen.
3. Select **Brightness**, then press **OK**.
4. Press the up and down arrow buttons to adjust the setting, then press **OK**.
5. Select **Contrast**, then press **OK**.
6. Press the up and down arrow buttons to adjust the setting, then press **OK**.

   The settings are changed.

Customizing the Audio Settings

You can change these the multimedia drive audio settings to suit your preferences:

- **Volume**—Sets the upper limit of volume for the multimedia player
- **Night Mode**—Automatically lowers the intensity of bass sounds so that others are not disturbed when you use the multimedia drive
- **Digital Output Settings**—Controls how audio is delivered to the speakers

Controlling the Volume on the Multimedia Drive

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **Sound** screen.

3. Select **Volume**, then press **OK**.
4. Press the up and down arrow buttons to adjust the setting, then press **OK**.

   The volume on GoFlex Home is changed.

Ensuring Softer Sound at Night

To ensure that sound is softer and controlled at night:

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **Sound** screen.
3. Select **Night Mode**, then press **OK**.
4. Select **On** to activate Night Mode, then press **OK**.

   Night Mode is activated.

Adjusting the Digital Output Settings

To adjust the digital output settings to meet the needs of your audio equipment:

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **Sound** screen.
3. Select **Digital Output**, then press **OK**.
4. Select the setting you want:
   - **HDMI PCM**—Supports all-digital audio and video, including standard, enhanced, and high-definition video.
   - **HDMI Raw**—Is not decoded by the multimedia drive. When you use this setting, you must connect the multimedia drive to a receiver with decoding capabilities.
   - **S/PDIF (Optical) PCM**—Converts multi-channel audio into stereo.
   - **S/PDIF (Optical) RAW**—Plays digital audio without decoding.

   The setting is changed.

Adjusting the Wait Time Before Automatic Power-off

By default, the multimedia drive powers itself off after 60 minutes of inactivity.

To adjust the wait time before automatic power-off:

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **System** screen.
3. Select **Idle Time Before Auto Power Off**, then press **OK**.
4. Select **30 Minutes**, **60 Minutes**, or **Never**, then press **OK**.

The wait time is changed.

Adjusting the Wait Time Before Indexing Begins

By default, the multimedia drive automatically begins indexing new files after 5 seconds.

To adjust the wait time before indexing begins:

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **System** screen.
3. Select **Idle Time Before Starting Indexing**, then press **OK**.
4. Select the time interval you want, then press **OK**.

The wait time is changed.

Setting the Multimedia Drive for TVs in Other Countries

TVs in different parts of the world have different image resolution standards. If you have moved the multimedia drive from one geographical area to the other, or if the current photo resolution does not work well with your TV, adjust the TV System setting.

To set the multimedia drive for the resolution your TV:

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **Display** screen.
3. Select **TV System**, then press **OK**.

4. Select the setting you want. This table shows which resolutions are supported by which connectors:

HDMI Connector	Composite Connector
480i 480p 576i 576p 720i 720p 1080i 1080p	480i (NTSC) 576i (PAL)

Note: **PAL (576i, 50 Hz)**—Standard European television resolution
NTSC (480i, 60 Hz)—Standard North American television resolution

5. Press **OK** to change the setting.

Note: If the TV System settings are grayed out on the multimedia drive, you can toggle among PAL, NTSC and HDMI settings by pressing and holding the **FACTORY DEFAULT** button for more than 10 seconds.

9. Solving Problems

This chapter provides solutions to the most common problems you may encounter while setting up and using the *GoFlex Cinema*™ multimedia drive.

General Troubleshooting Tips

If you have problems setting up or using the multimedia drive, check these things first:

- Are the remote batteries working?
- Is something blocking the remote signal receiver on the front of the multimedia drive?
- Are all the multimedia drive's cables connected properly? Are the multimedia drive and TV plugged into an active power source? Are any of the cables damaged or faulty?
- Do you have the multimedia drive connected to your computer and your TV at the same time? (The media player function does not operate as long as the multimedia drive is connected to your computer.)
- Is the multimedia device placed on top of or underneath another electronic device?

  Caution: To avoid overheating the multimedia drive, do not place anything on top of it (such as a cable box or USB device). Always place the multimedia drive on a flat surface, never on top of any other electronic device.

- Is the volume on your TV or A/V receiver turned down or muted? Is the volume on the multimedia drive turned down or muted (see page 43)?
- Is the TV set to the wrong input type?
- Are there video, photo, or music files on your connected device?

Common Problems and Solutions

This section provides solutions to some common problems you may encounter while using the multimedia drive.

Subtitles don't appear on my video.

Check to see if the video file and subtitle file have identical names. Also, ensure that the video file and subtitle file are stored in the same folder.

If the subtitles still don't appear, the file format of the subtitles may not be supported by the multimedia drive. The multimedia drive supports subtitles in these formats:

.ASS .SAMI .SSA .SUB .SRT

The subtitles on my video are illegible/corrupted.

Your multimedia drive may not be set to the correct character set for your chosen subtitle language. To set the multimedia drive to the correct character set:

1. On the Home screen, select **Settings**, then press **OK**.
2. Scroll right or left to find the **System** screen.
3. Select **Subtitle Text Encoding**, then press **OK**.
4. Select the correct character set for your chosen subtitle language, then press **OK**.

   For example, if you are using Russian subtitles, select **Cyrillic**, then press **OK**.

   The subtitles should now be legible.

On the Videos screen, my Blu-Ray video appears with a DVD icon. Will it play as a Blu-Ray video (in high definition)?

Even if a Blu-Ray video appears with a DVD icon, it will still play as a Blu-Ray video, in high definition.

The multimedia drive doesn't recognize my external USB drive.

Your USB drive may not be formatted correctly. Only FAT, FAT32, NTFS and Mac HFS+ formatted external USB storage devices are supported by the multimedia drive.

The multimedia drive doesn't recognize my digital camera or camcorder.

Your digital camera or camcorder may not be compatible with the multimedia drive. If your camera or camcorder doesn't appear in the list of devices on your Home screen when you connect it to the multimedia drive, it's incompatible for use.

I moved my multimedia drive to another country and the picture quality is bad.

TVs in different parts of the world have different image resolution standards. If you have moved the multimedia drive from one geographic area to the other, you can return the device to the default settings for your new location. (See "Setting the Multimedia Drive for TVs in Other Countries" on page 45 for more information.)

To toggle the standard default settings for the multimedia drive between PAL (Europe) and NTSC (other areas, including North America):

1. Find the **FACTORY DEFAULT** button on the multimedia drive. (See "Returning to the Factory Default Settings Manually" on page 40 for help.)
2. Press and hold the **FACTORY DEFAULT** button for more than 10 seconds.

   If the multimedia drive was originally set to PAL, it switches to default NTSC settings. If the multimedia drive was set to NTSC, it switches to default PAL settings.

One of my media files won't open.

The file format may not be supported by the multimedia drive. Check to see if the file's extension and *codec* (compressor/decompressor technology, such as MPEG) is listed here.

Supported photo and photo file formats:

.BMP .GIF .JPG/JPEG .PNG .TIFF

Note: The multimedia drive doesn't support JPG files over 20 megapixels.

Supported audio file formats:

File Extension	Audio Codec(s)
.AAC	AAC-LC
.APE	Monkey's Audio
.FLAC	FLAC
.M4A	AAC-LC
.M4B	AAC-LC
.MP3	Layer1, Layer2, Layer3, MPEG2.5
.MPA	Layer2
.OGG	OGG, Vorbis
.WAV	PCM, LPCM, ADPCM
.WMA	WMA v2

Supported music playlist file formats:

.M3U .PLS .WPL (static only)

Supported video file formats:

File Extension	Video Codec(s)	Audio Codec(s)
.3G2 (.3GPP2)	MPEG-4,	AAC
.3GP	MPEG-4, H.263	AMR NB
.ASF	WMV3, WVC1	WMA, WMAPRO
.AVI	Xvid, MPG1, MPG2, AVC (H.264), MJPEG-A	MPEG, MP2, MP3, LPCM, PCM, Dolby Digital, Vorbis, AAC, AAC-LC, WMA
.DAT	MPEG-1	MPEG
.FLV	H.263, FLV4 (VP6F/VP6A), AVC	MP3, AAC
.ISO	MPEG-2 (DVD)	MPEG, LPCM, PCM, Dolby Digital
.M2TS	MPEG-2	PCM, Dolby Digital
.M4V	AVC	Dolby Digital
.MKV	Xvid, RV40 (RealVideo), AVC (H.264), AVC1, MPEG-4, MPEG-2	AAC, AAC-LC, MP3, Cooker, Vorbis, Dolby Digital, FLAC, WMA
.MOD	MPEG-2	Dolby Digital
.MOV	MJPEG-A/MJPA, MJPG, H.263, AVC (H.264)	ADPCM, U-LAW, AAC-LC, AAC, PCM
.MP4	MPEG-1, MPEG-4, MP4V, AVC (H.264), S263	AAC-LC
.MPG, .MPEG	MPEG-1, MPEG-2	MPEG, MP3, MP2, PCM, Dolby Digital
.TP	MPEG-2	MP2, Dolby Digital
.TRP	MPEG-2	MP2
.TS	MPEG-2, AVC (H.264), WVC1	MPEG, MP3, MP2, PCM, Dolby Digital
.VOB	MPEG-2 (DVD)	MPEG, LPCM, PCM, Dolby Digital

I returned the multimedia drive to its original settings by pressing the FACTORY DEFAULT button, but now the picture quality is bad.

If you hold the **FACTORY DEFAULT** button for longer than 10 seconds, the TV System setting on the multimedia drive toggles among PAL, NTSC and HDMI. See “Setting the Multimedia Drive for TVs in Other Countries” on page 45 for more information.

If you accidentally change the multimedia drive’s TV System setting, press and hold the **FACTORY DEFAULT** button again for more than 10 seconds to change it back.

My video's sound track is not playing.

The *GoFlex Cinema* multimedia drive does not support DTS audio. If the main language on the video you are playing is in DTS audio, no sound will play. You need an external DTS audio decoder (sold separately).

Note: Languages on a video sound track *other than* the main language are often recorded in Dolby Digital and are supported by the multimedia drive.

The thumbnail view of my song doesn't show the album art.

For album art to display as a thumbnail, the image has to be stored in the album folder. See "Displaying Album Art on the Music Screen" on page 30 for more information.

The thumbnail view of my video doesn't show the right photo.

For a DVD image to display as a thumbnail, the image has to be stored in the right place. In the DVD file's folder, put the image in the same folder as the Audio_TS and Video_TS sub-folders.

I suspended a file transfer and now the multimedia player won't play my file.

If you suspend a file transfer, it may take a few minutes before the multimedia player is available to play your media files. Wait several minutes, then try playing your file again. If the file still won't play, try rebooting the multimedia drive (see "Rebooting the Multimedia Drive" on page 38).

Recovering After a Firmware Update Failure

If a power failure or power surge happens while you're updating the firmware on the *GoFlex Cinema*™ multimedia drive, the update fails. (See "Updating the GoFlex Cinema™ Multimedia Drive Firmware" on page 37 for more information.)

To recover after an update failure, you need an external USB drive (also known as a flash drive or thumb drive) and a computer that is connected to the Internet.

TIP: For best results, read all the steps in this section before you start.

To recover after a firmware update failure:

1. If you haven't already, go to the Seagate Support at www.seagate.com/support.
2. Follow the on-screen instructions to download the new firmware to your computer.
3. Copy the new firmware to the USB drive, then properly disconnect the drive from your computer.

Note: Put the firmware file in the top-most level (or *root* level) of the USB drive. Don't put the firmware file into a folder.

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4. Unplug the multimedia drive's power cord.
5. Connect your USB drive to the multimedia drive.
6. Turn on your TV.
7. Press and hold the multimedia drive's **FACTORY DEFAULT** button. *Don't release* the **FACTORY DEFAULT** button.
8. Plug in the multimedia drive's power cord.
9. When the Seagate logo appears on the TV, release the **FACTORY DEFAULT** button.

   The Updating screen opens. Don't use the multimedia drive until the update is complete.

Manually Returning the Multimedia Drive to its Factory Default Settings

As a last resort, try returning the multimedia drive to its factory default settings. See "Returning to the Factory Default Settings Manually" on page 40 for complete instructions.

Finding More Help

Seagate Support provides a broad range of resources (including FAQs, a knowledge base and a community forum) to help you solve any problem you might have while using the *GoFlex Cinema* multimedia drive. Go to the Seagate Web site at www.seagate.com.

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